

PLEASE READ PRIOR TO BOOKING YOUR SERVICE

****REFUNDS AND CANCELLATIONS****

- *All services provided are non-refundable and by purchasing this service you are agreeing to this.
 - *Sessions may be rescheduled up to 48hrs prior to the commencement of the original booking.
Please follow the link in your confirmation email or you can email info@joannathehealer.com to reschedule; (phone calls or texts will not be accepted)
 - *All services, unless otherwise specified, are booked for 1 (One) individual per session.
 - *All Fees are non-transferable when cancelled or rescheduled in less then the 48 hrs.
 - *You may cancel your appointment by emailing info@joannathehealer.com and your cancellation will be effective immediately.
 - *NO REFUNDS OR CREDITS will be made under any circumstances for sessions that have been completed.
 - *If within 15 minutes of your session a link is not made, the session will cease and a full refund will be provided.
 - *Your appointment will be considered 'appointment cancelled' if you are more than 15 minutes late, In these cases funds will not be refunded or transferred.
 - *If a rescheduled appointment is requested and deemed necessary due to special circumstances, there is a re-booking charge of \$75.00USD. The first available date will be offered, and can extend up to a maximum of 3 months;
- **Reschedule requests are dependent on availability and are at our discretion.

****PRIVACY POLICY****

As a client of Joanna, all of your information is considered extremely private and personal, thus, your information is kept completely confidential.

****RIGHT TO TERMINATE****

We reserve the right to terminate or restrict your use of our services, without notice, for any or no reason whatsoever, Joanna reserves the right to cancel your session upon your arrival. In these cases your monies will be refunded.

****LIMITATIONS OF USE****

You must be 18 years of age or older to uses our services, unless accompanied by or we have current valid written approval from an approved guardian(s) and/or parent(s). In certain jurisdictions, the age of majority may be older than 18, in which case you must satisfy that age in order to use our services. While individuals under the age of 18 may utilize these services, they may do so only with the involvement of a parent or legal guardian, under such person's responsibility and otherwise subject to these Terms of Use.

****LEGAL DISCLAIMER****

You accept fully, by using our services through a direct or indirect request for an energy healing or mediumship consult of any kind, the following;
Using intuitive skills and abilities, Joanna will connect and gain insight to your situation. The information that she provides are for guidance purposes only. What you decide to do with the information, including any actions you may take, is down to your own personal responsibility and choice. All information provided and questions answered should at no time be regarded as legal, medical, financial, psychological or business fact and are subject to your own interpretation and judgement. For legal reasons we have to advise you that the sessions are for entertainment purposes only. Joanna's healing, mediumship and intuitive services are not a substitute for professional services and it is advised that you should seek advice from a relevant qualified expert.